13 - Press Release - Obligation Recovery Center - BOA

Saturday, January 09, 2016 5:50 PM

Office of Gov. Dennis Daugaard

500 E. Capitol Ave. Pierre, S.D. 57501 605-773-3212 www.sd.gov

FOR IMMEDIATE RELEASE: Monday, November 30, 2015 CONTACT: Tony Venhuizen or Kelsey Pritchard, 605-773-3212

State Enters Into Obligation Recovery Center Contract To Collect Debts

PIERRE, S.D. – The state of South Dakota has officially entered into an agreement to create an Obligation Recovery Center to recover money owed to state agencies and programs.

"Through the creation of this center, state government will be able to more effectively engage those who owe debts to the state or to other citizens," said Gov. Dennis Daugaard. "Establishing the Obligation Recovery Center requires no upfront financial investment and it will help South Dakotans who are owed court-mandated restitution."

The establishment of the Obligation Recovery Center was approved through the passage of HB 1228 during the 2015 Legislative Session. The center will collect debts such as unpaid taxes, university tuition or fees, and court costs owed by criminal defendants.

The state awarded the contract to CGI Technologies and Solutions, Inc. CGI will lead South Dakota's recovery efforts by utilizing new customer service processes, expedited billing and self-service options. The Bureau of Administration expects to release an RFP next month to solicit third party debt collection agencies to assist CGI in the recovery process for specific loans.